



Homecare Choice Program

Senate Bill 1542

November 4, 2014

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Oregon Home Care Commission

A semi-independent state agency

Aging and People with Disabilities



Senate Bill 1542

Passed during the 2014 legislative session

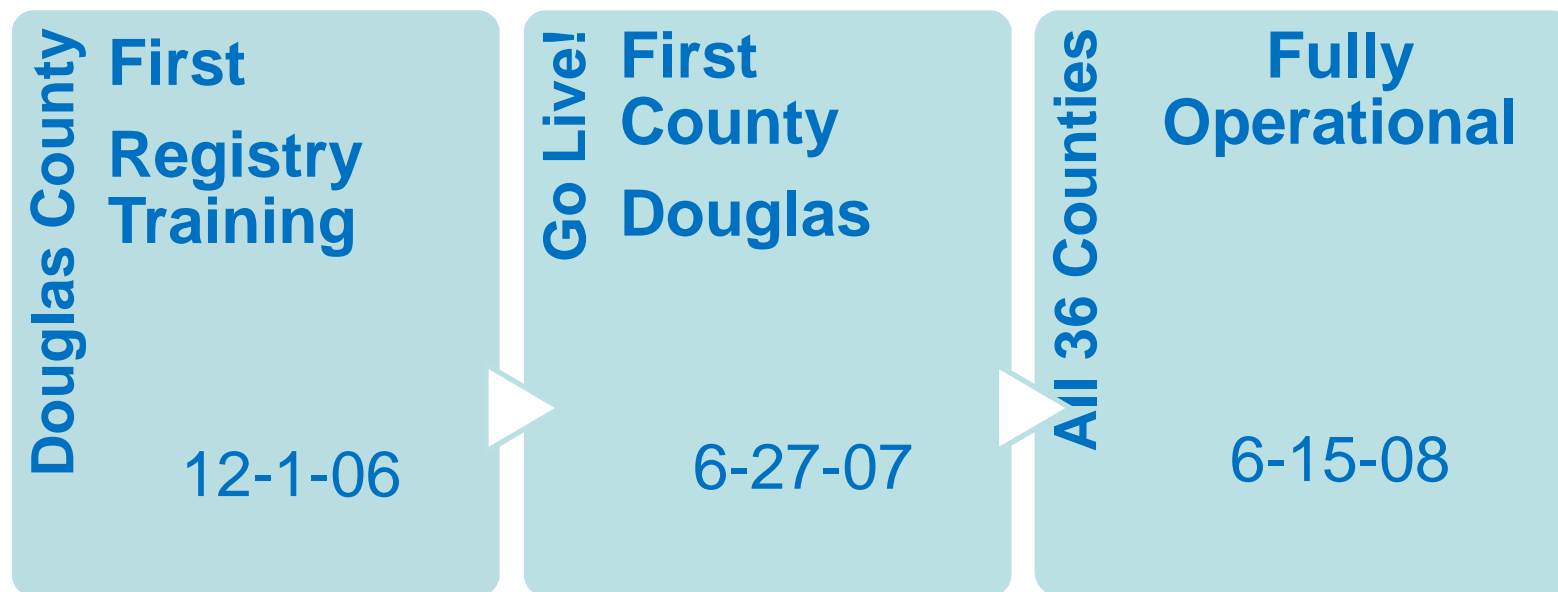
Enables private pay individuals and their families to purchase home care services from the Oregon Home Care Commission through the Commission's Registry and Referral System.



Why the Oregon Home Care Commission?




The Commission has had a successful, functioning registry in place in all 36 counties across Oregon since 2008.



The public can access the registry 24 hours per day/ 7-days per week.

Registry and Referral System




Seniors and Adults with Physical Disabilities
Are you a senior or a person with a physical disability or someone who is assisting a senior or person with a physical disability in finding and hiring a homecare worker to provide in-home/personal care services?
If so please [click here](#).

People with Developmental or Intellectual Disabilities
Are you a parent, family member, self-advocate or consumer, representative, case manager or personal agent seeking or assisting a child or adult with developmental/intellectual disabilities with finding and hiring a personal support worker to provide their needed services in and outside of the home?
If so please [click here](#).

Addictions and Mental Health
Are you a consumer of services for addictions and/or mental health? Are you a support provider for consumers of services for addictions and/or mental health?
If so please [click here](#).

The State of Oregon, the Oregon Home Care Commission (OHCC), the Department of Human Services (DHS), and the Oregon Health Authority (OHA) and organizations within the DHS/OHA service delivery systems do not guarantee or warrant that HCWs/PSWs have the experience or skills listed in this registry. The registry is intended to provide employers with a list of HCWs/PSWs who meet certain basic qualifications established by the OHCC. The fact that a HCW/PSW satisfies the basic qualification requirements does not mean that the HCW/PSW has the skills or experience to provide a certain service to a particular employer.





The registry is an online matching service.



Seniors and
people with
physical
disabilities



Intellectual/
developmental
disabilities
Children and Adults



Individuals
experiencing
mental health
disabilities



Matches the consumer with a listing of providers who:

- Have passed a background check;
- Can provided the requested services;
- Are available on the days and times needed;
- Have completed desired trainings

Online Matching Registry

Accessible

- **24/7 - online**
- **Respite workers**
- **Full-time, part-time, emergency workers**
- **Approved Medicaid providers**

The registry consists of an established workforce



Homecare
Workers



SEIU,
Local
503



Personal
Support
Workers

The Commission Provides Training

- Adult CPR & First Aid
- Bathing & Grooming
- Blindness & Low Vision
- Challenging Behaviors
- Dementia & Alzheimer's
- Diabetes by the Numbers
- Diversity Awareness
- Durable Medical Equipment
- End of Life Care
- Everyone Communicates!
- Grief and Loss
- Helping Caregivers Fight Fraud & Abuse
- Heart Healthy
- Keeping in Professional
- Medication Safety
- Moneywise
- Nutrition Basics
- Protect Against Sprains and Strains
- Preventing Disease Transmission
- Ready, Set, Work
- Respiratory Care
- Substance Abuse Awareness
- Stress Management
- Taking Responsibility for Personal Safety
- Working Together



Homecare Worker Training Record

Provider Number:	648080	Access Status:	Approved To Work
Provider Name:	Phyllis Ann	Access Level:	Career
Local Office:	[3411] Hillsboro	Registry Status:	Complete
User Name:		Availability:	Available for Referral
		Service Group:	Seniors and People with Disabilities
Back to Staff			

Personal Info	Preferences	Services	Availability	Schedule	Summary	Help Wanted	Training	Office Use
Training								Date Attended
Training courses you have taken through OHCC								
Bathing and Grooming EXPAND								
Skills in personal care activities of bathing, shaving, skin care & grooming. Focus is on using person-centered values and techniques. A video demonstrating hands-on care is shown.						4/15/2013		
Working with Challenging Behaviors EXPAND								
Defining challenging behaviors; understanding causes; methods for diffusing; communication tips; and interpersonal skills.						7/8/2014		
Dementia and Alzheimer's EXPAND								
Definitions and diagnosis of types of dementia; tips for daily care, tools for understanding behaviors, and information on treatments and research.						8/16/2013		
Heart Healthy EXPAND								
						6/11/2014		



Consumer Referral and Professional Development Recognition

- Personal Info
- Preferences
- Services
- Schedule
- Training
- Summary
- Referrals
- Post Ad

You can post an ad to have prospective workers contact you.

[Post Ad](#)

	Name	Phone	City	Provider #
EXPAND	HARRIET	(503) 933-	PORTLAND	712178
EXPAND	Rhonda	(503) 268-	Forest Grove	749520
EXPAND	Joanna	(503) 330-	Beaverton	742332 ★
EXPAND	Sadia A	(503) 560-	Portland	729043 ★
EXPAND	Linda Sue	(971) 212-	Portland	687739 ★
EXPAND	Patricia	(503) 356-	Beaverton	749662 ★
EXPAND	Jean Louise	(503) 640-	HILLSBORO	673125
EXPAND	Cheryl	(510) 964-	Portland	746238 ★



Individuals paying privately for in-home services already use the registry to:

- Search for providers who are willing to work for private pay individuals.
- Post help wanted ads in the registry.
- Create personal statements.

Post Help Wanted Ad

Would you like to have prospective workers contact you directly?

By posting an ad, you agree to have your information released to providers who are looking for work. This information will automatically expire after the number of days you select, or you can log in again and cancel your ad.

Ad Duration

30 Days ▼

Contact Information

Contact Name

Contact Phone Number

Contact Email Address

Personal Statement

You may enter up to 2500 characters of additional information that you would like to share with prospective workers.

Previous

Post Ad

Consumer Personal Statement

Activities of Daily Living

Bathing	x
Dressing	x
Toileting	x
Transferring	x

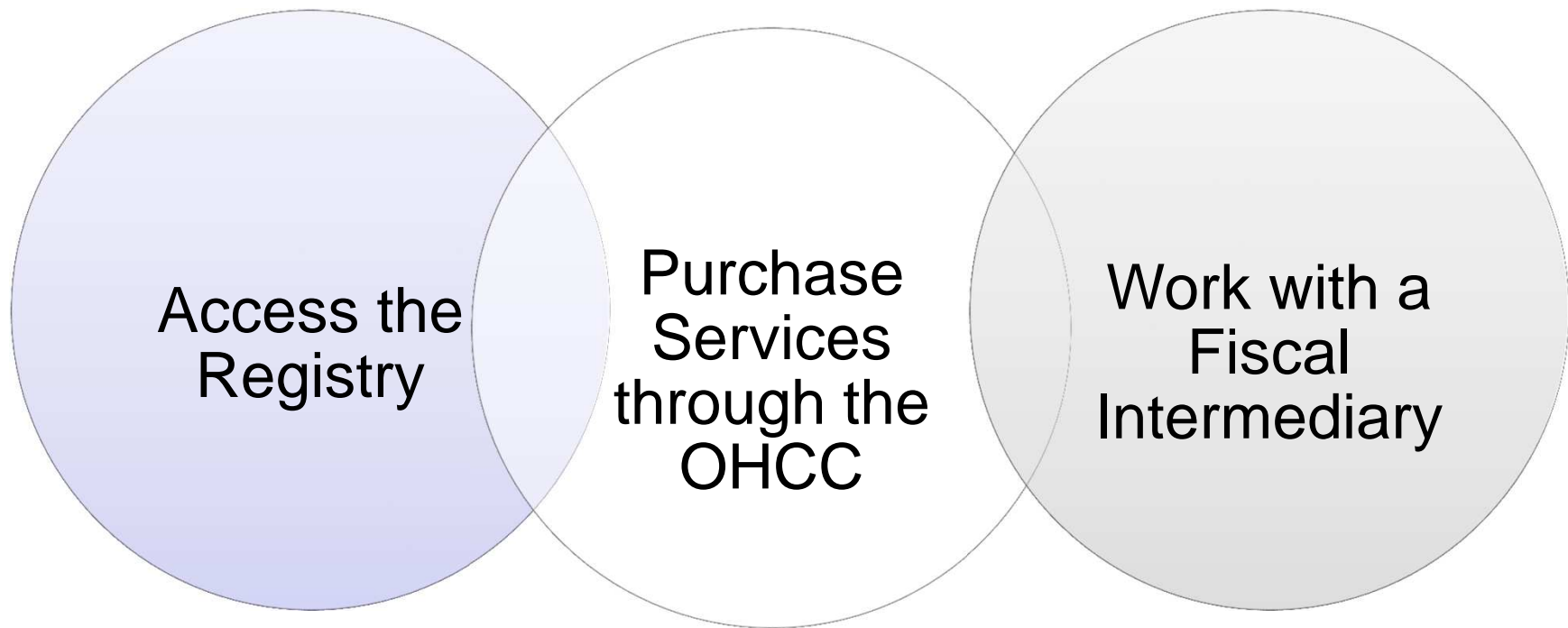
Self Management Tasks

Housekeeping	x
Laundry	x

Personal Statement

Hi...I am a incomplete c6-7 quad that needs to hire someone to help me hop in or out of bed, help with dressing and light bathroom stuff. No real heavy lifting involved. Me...well hmmm. I'm a college educated, active guy that uses a manual wheelchair. Super kick back and like to laugh. Not demanding or anything. Would like to hire someone who is dependable, honest and good sense of humor. Hours are super flexible....

Taking it a Step Further Homecare Choice Program



Private Pay Consumer	Oregon Home Care Commission	Fiscal Intermediary
Completes a Self-Assessment & Selects Services	Contracts with a Fiscal Intermediary	Enrolls Consumers & Providers
Interviews & Selects a Provider of His/Her Choice & Enters into a written service plan	Establishes Available Services	Generates Timesheets
Sets the Schedule	Determines the Payment Rate	Withholds & Reports Taxes
Directs & Supervises the Worker	Sets Provider & Consumer Enrollment Criteria	Pays Providers
Tracks & Verifies Hours Were Worked	Provides Information About Community Resources	Reports Information to the OHCC

Senate Bill 1542

Intent of SB 1542

- Build and strengthen the current workforce providing services to those participating in Medicaid in-home services programs.
- Attract additional workers to the registry.
- Provide an opportunity for those not eligible for Medicaid to obtain high quality and affordable home care services from qualified, committed, experienced, and well-trained providers.
- Protect access to and receipt of home care services for those receiving Medicaid in-home services.
- Ensure that state incurs no liability for the cost of home care services or associate program costs that exceed generated revenue.



Senate Bill 1542

Oregon Home Care Commission: Responsibilities



OHCC is Required to ~

Establish by rule the types and scope of services that may be offered by the Commission.

Common In-Home Services

The common services currently provided by in-home care agencies and the Medicaid programs serving individuals in their homes include:

Activities of Daily Living (ADLs)

- Bathing
- Hygiene
- Toileting & Elimination
- Ambulation & Transfers
- Eating
- Cognitive Support
- Grooming
- Dressing

Common In-Home Services

The common services currently provided by in-home care agencies and the Medicaid programs serving individuals in their homes include:

Instrumental Activities of Daily Living (IADLs)

- Medication Management
- Delegated Nursing Tasks
- Laundry
- Transportation
- Meal Preparation
- Housekeeping
- Shopping

OHCC is Required to ~

Provide Information About:

- The scope of services offered.
- Long-term care services & supports that are not available through the program.
- Other community resources that are available to individuals seeking long-term care services & supports.



The Oregon Home Care Commission must ~

Adopt standards for home care services offered through the program that, to the greatest extent possible, are compatible with the standards of home care services reimbursed as medical assistance & by in-home agencies.

The Oregon Home Care Commission must ~

Develop a standard assessment tool for private payers to complete to evaluate the capacity and willingness of the individual receiving services to effectively manage and direct home care services.

Typical Consumer-Employer Responsibilities Include:

- ❖ Locating, screening, and hiring a qualified provider;
- ❖ Supervising and training the provider;
- ❖ Scheduling the provider's work, leave, and coverage;
- ❖ Tracking the hours worked and verifying the hours were completed;
- ❖ Addressing performance deficiencies;
- ❖ Discharging an unsatisfactory provider

The Oregon Home Care Commission must ~

Establish payment rates for home care services and publish the rates online showing the projected cost of each component included in calculating the rate.

107% of the costs associated with the program:

- ❖ Screening, registering, & training private pay providers
- ❖ Maintaining and expanding the Registry
- ❖ Hiring additional staff
- ❖ Providing referrals of private pay providers to private payers
- ❖ Paying the workers' wages

107% of the costs:

- ❖ Paying payroll taxes
- ❖ Paying health insurance and employee benefits
- ❖ Processing payments
- ❖ Paying workers' compensation and unemployment insurance
- ❖ Publicizing the availability of the Registry

The Oregon Home Care Commission must ~

Establish the wage rates, pay the wages, and provide for employee benefits.

The Oregon Home Care Commission must ~

Convene a subcommittee to define & establish classifications of home care workers based on the home care worker's level of skill and the scope of services provided by the worker.

Timeline

August

- Homecare Choice Manager was hired.

September - October

- Services & provider qualification comparison completed.
- An internal advisory committee was established.
- Fiscal Intermediary research began.
- Identification of marketing needs began.
- Fiscal Analyst position posted.



Timeline

November - December

- Hold first stakeholder informational meeting.
- Interview and hire a fiscal analyst.
- Rate setting research begins.
- Convene the worker classification sub-committee.
- Begin researching self-assessment tools.
- Begin contracting process for a fiscal intermediary and marketing firm.
- Identify registry user requirements.

Timeline

January - February

- Award contracts for a fiscal intermediary and marketing firm.
- Complete focus groups.
- Selected a self-assessment tool.
- Begin drafting program rules.

Timeline

March- April

- Develop training materials, provider guides, and on-line tools.
- Finalize the enrollment process.
- Develop provider orientation for the new program.
- Hold Rule Advisory Committee & finalize program rules.

Timeline

May-June

- Finalize the payment rate.
- Conduct orientation for existing providers interested in being private pay providers.
- Continue to educate the community about the new program.

July

- Program is operative.

Timeline

By January 2016

The program will be fully implemented.

Your Input Is Important!

- Questions
- Ideas & Suggestions
- Concerns

Contract Information

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Jenny Cokeley

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Homecare Choice
Manager

Registry

- www.or-hcc.org
- 1-877-867-0077
- Select Option 1