

# MANAGER WORKSHOP

## Great Bosses are the Key to Employee Engagement: How to Build a Work Culture of Purpose, Positivity, and High-Performance

According to Gallup Management Research, 70% of an employee's engagement is determined by their relationship with their direct supervisor. It takes a different set of skills to be successful when you move from team member to manager.

**1** TUESDAY, OCT 8 OR 9, 2024 9:30-3:00

**2** JOIN US AT DALLAS RETIREMENT VILLAGE  
OR PIONEER PLACE IN VALE, OREGON

**3** JUST \$50 PER PERSON



### IN THIS SESSION YOU WILL LEARN SKILLS TO BUILD AN ENVIRONMENT THAT:

- Recognizes and affirms positive behaviors
- Effectively addresses poor behaviors
- Delivers exceptional care and service
- Fosters teamwork and collaboration

The end result will be increased employee engagement, lower employee turnover, and increased resident satisfaction.



### ABOUT DEL GILBERT

Del Gilbert is the founder of Accelerating Excellence. He speaks, trains and consults on building high-performance in people and organizations.

His dynamic communication style is clear, practical, and engaging.



### DATES & LOCATIONS

**Same great workshop, two different locations and days.**

Choose from:  
October 8th

Dallas Retirement Village in  
Dallas, Oregon

or

October 9th  
Pioneer Nursing Home  
Vale, Oregon