OVERVIEW
This twenty-hour course is designed to provide basic and advanced knowledge to learn or improve your role as a Nurse Manager in Long-Term Care. This is an opportunity to develop essential skills necessary for your important role in ensuring resident care and staff management. All relevant Federal and State regulations will be reviewed and interpreted for use in day to day compliance and leadership with focus on a person-centered culture. Polish your professional role competencies in care coordination and management. A full day is devoted to effective Leadership Principles and development of Quality Assurance & Performance Improvement (QAPI) fundamentals for compliance with CMS standards. Skills and learning are sharpened with small group discussions and role-playing.

INSTRUCTOR
Demetria Haffenreffer, RN, MBA
Demi has made long-term care her life-long profession beginning as Director of Nursing and for the last thirty-five years as a consultant for both skilled and community-based facilities. Haffenreffer & Associates, Inc. supports the delivery of person-centered, compassionate care by providing educational and hands-on assistance with the implementation of quality systems and corporate compliance programs for facilities across the nation. In 2011, Demi assisted the Colorado Foundation for Medical Care with a CMS grant to publish the Model Program for Quality Performance called “QAPI.” Demi’s thorough knowledge of the regulations combined with her extensive experience provide for practical, everyday solutions to the challenges facing the caregiver and facility. Her depth of knowledge, breadth of experience and her communication skill makes her a much requested speaker for health care associations’ conferences and special course offerings for their members. She has authored five policy and procedure manuals and developed hundreds of workshops for long-term care.

Please visit our website www.consultdemi.net for more information and to watch for our other course offerings.

Who should attend?
Directors of Nursing, Administrators, RN Coordinators, Licensed Nurses and any member of the Interdisciplinary Team.

“Provider approved by the California Board of Registered Nursing, Provider # CE 15109”

Seminar
Nursing Management in Long-Term Care Training
A Systems Based Approach to Performance Excellence
February 3 - 5, 2016

TIME
Wednesday & Thursday
9:00am to 5:00pm
Friday
9:00am to 4:00pm

LOCATION
Hosted by:
Maryville Nursing Home
14645 SW Farmington Rd.
Beaverton, OR

CANCELLATION POLICY
Cancellations must be received no later than five business days prior to the course to be refunded, less a $25 service charge. No refunds are possible after that date but you are welcome to send someone else in your place.

COST
$395.00 (3 days)
Includes training manual
20 CE’s are available for this course.

QUESTIONS?
Call 800-733-6590 or Email: kat@consultdemi.net

Day 1
• Nurse Manager Role & Responsibilities
• Review of Regulations & Interpretive Guidelines - Quality of Care
• Compliance Issues / System Development
• Application of Interpretive Guidelines in survey situations
• Case studies

Day 2
• Review of Regulations & Interpretive Guidelines
• Quality of Care and Beyond
• Compliance Issues / System Development
• Application of Interpretive Guidelines in survey situations
• Case studies

Day 3
• Review of Survey Tasks
• QIS - Survey Management
• Survey Management
• Quality Assurance and Performance Improvement (QAPI) - Key Components
Nursing Management in Long-Term Care

Three-Day Seminar - February 3 - 5, 2016 • 20 CE’s

Instructor: Demi Haffenreffer, RN, MBA

Nursing Management in Long-Term Care Seminar

Days 1 and 2

These two days provide a comprehensive study of F-tags, their interpretive guidelines and suggestions for compliance as well as system development.

• Understand the Federal Regulations and their interpretive guidelines.
• Discuss policies and procedures needed for compliance with the Federal Regulations.
• Demonstrate an understanding of the regulations through discussions of case studies.

Day 3

The last day focuses on Quality Improvement, Survey Management and Leadership Principles.

• List the key criteria for an effective quality management system.
• Develop key performance measures.
• Analyze Nurse Manager’s role in the development and implementation of quality standards.

Comments from recent workshops

“This has been the best workshop I have been to in a long time!”
“Excellent speaker. Thank you! Motivated to make a change at our facility.”
“I need Demi on speed dial! Thanks for the class.”
“I’ve attended several of Demi’s classes and always learn something new.”
“I will definitely encourage more of my staff to attend future courses.”